



# Resident's REPORTING PROCESS

**Step 1: your chain of command**

**Step 2: appropriate section below**

## PATIENT ISSUES

*I have a concern about patient safety, harm, or potential for harm or wish to report a medical error, near miss, or unintended outcome:*

- UHS ..... desktop: TAP into MIDAS(eRAF)
- UHS ..... 210-358-1345
- VA..... desktop: ePIR
- VA..... 210-617-5300 x 13589
- SAMMC..... desktop: PSR
- Christus/CHOSA ..... 210-704-2020

*I have a general suggestion:*

- GME office ..... 210-567-4431
- DIO..... bready@uthscsa.edu
- UHS CMO ..... bryan.alsip@uhs-sa.com
- VA DEO ..... david.dooley2@va.gov
- SAMMC  
Dean .... Woodson.S.Jones.Civ@mail.mil
- UT System  
Hotline ..... 877-507-7317

## PHYSICIAN WELLNESS

*I have a concern about duty hours/ fatigue:*

- DIO's office (Dr. Bready) .....210-567-4431
- UT System Hotline ..... 877-507-7317
- Taxi voucher (ask for Dispatch)....210-358-4000

*I have a concern about my mental health:*

- 1-866-EAP-2400 (state "I work at UHS")
- www.deeroaks.com (state "I work at UHS")
- TMA physician hotline ..... 800-880-1640
- UTHSCSA Psychiatry Services...210-450-6440  
(state "I am a UTHSCSA resident/fellow")

*I have a concern about mistreatment or accommodations:*

- Ombuds (Dr. Blankmeyer).....210-567-2691
- DIO's office (Dr. Bready) .....210-567-4431
- UT System Hotline ..... 877-507-7317

*I have a concern about potential workplace violence:*

- C.A.R.E ..... 210-567-2273

*I have contacted the other resources and still have concerns:*

- ACGME Resident Services...residentservices@acgme.org

Step by step instructions for each of these reporting systems is available at:  
<http://www.uthscsa.edu/gme/patientsafety.asp>  
*(How to Report Medical Errors and Near Misses)*