AGENDA
Clinical Safety & Effectiveness Course
Cohort # 28
September 29, 2022 – March 31, 2023
Academic Learning & Teaching Center (ALTC) 3.303 for Days 1-6; 3.301 for Day 7: Graduation
*Subject to change due to unexpected circumstances.

Day 1: Thursday, September 29, 2022
8:30am-8:40am Objectives, Introduction – Jan E. Patterson, MD, MS
8:40am-9:20am Introduction to CSE Course – Jan E. Patterson, MD, MS
(Introductions of Teams; spokesperson will introduce project and team – 2 minutes/team)
9:20am-9:30am BREAK
9:30am-10:30am Introduction to QI† – Jan E. Patterson, MD, MS; Jason Bowling, MD
10:30am-10:45am BREAK
10:45am-11:15am Aim Statement lecture – Sherry Martin, Med, MT (ASCP) SC
11:15am-11:45am Aim Statement exercise – Sherry Martin, Med, MT (ASCP) SC
11:45am -12:30pm LUNCH
12:30pm-1:15pm Process/Flowchart – Lisa Hutcherson, Ed.D., MERC
1:15pm-1:45pm Clinical Process Analysis (Ishikawa) – Lisa Hutcherson, Ed.D., MERC
1:45pm-2:00pm BREAK
2:00pm-2:40pm Decision Tools, Customer Focus–Team Effectiveness – Jason Bowling, MD
2:40pm-3:00pm CSE Alumni Presentation
3:00pm-3:45pm Team Workgroups – meet with Facilitators

Day 2: Thursday, October 27, 2022
8:20am-8:30am Objectives, Introduction – Jan E. Patterson, MD, MS
8:30am-10:30am Making Better Decisions in Healthcare: Understanding Data Differences – Wayne Fischer, PhD
10:30am-10:45am BREAK
10:45am-12:15pm Making Better Decisions in Healthcare: Understanding Data Differences – Wayne Fischer, PhD
12:15pm-12:45pm LUNCH
12:45pm-2:15pm Team Group Report-out
2:15pm-3:15pm Remedial Journey – Sherry Martin, Med, MT (ASCP) SC
3:15pm-4:00pm Team Workgroups – meet with Facilitators

Day 3: Thursday, November 10, 2022
8:20am-8:30am Objectives, Introduction
8:30am-10:00am Applying Quality Principles in Complex Health Care Systems† – James Reinertsen, MD
10:00am-10:15am BREAK
10:15am-11:45am Applying Quality Principles in Complex Health Care Systems – James Reinertsen, MD
11:45am-12:15pm LUNCH
12:15pm-1:45pm Applying Quality Principles in Complex Health Care Systems – James Reinertsen, MD
1:45pm-4:00pm Questions for Dr. Reinertsen & Team Group Report-out
Day 4: Thursday, December 8, 2022
8:20am-8:30am  Objectives, Introduction – Jan E. Patterson, MD, MS
8:30am-10:00am  Lean Training – Mark Graban, KaiNexus
10:00am-10:15am  BREAK
10:15am-12:00pm  Lean Training – Mark Graban, KaiNexus
12:00pm-12:30pm  LUNCH
12:30pm-2:00pm  Team Group Report-out
2:00pm-2:15pm  BREAK
2:15pm-3:30pm  Lean Training – Mark Graban, KaiNexus
3:30pm-4:00pm  Team Workgroups – meet with Facilitators

Day 5: Thursday, January 19, 2023
8:20am-8:30am  Introduction and Objectives
8:30am-9:55am  Where Are We and How Did We Get Here? - Christopher Moriates, MD
9:55am-10:00am  BREAK
10:00am-10:40am  Aims of the Health Care System and Intro to Value-Based Health Care - Christopher Moriates, MD
10:40am-11:00am  Small Group Discussion and Debrief
11:00am-11:05am  BREAK
11:05am-12:00pm  VB HC Approach to Improvement - Christopher Moriates, MD
12:00pm-12:30pm  LUNCH
12:30pm-1:55pm  Team Group Report-out
1:55pm-2:00pm  BREAK
2:00pm-2:30pm  Leveraging Payment Reform and Making the Business Case for Quality - Christopher Moriates, MD
2:30pm-3:30pm  Leading from Where You Stand - Christopher Moriates, MD
3:30pm-4:30pm  Team Workgroups – meet with Facilitators

Day 6: Thursday, February 16, 2023
8:20am-8:30am  Objectives, Introduction
8:30am-10:00am  RCA & FMEA – Lisa Hutcherson, Ed.D., MERC
10:00am-10:15am  BREAK
10:15am -11:00am  Building a Safety Culture: Lessons from Aviation – Byron Hepburn, MD, Maj Gen (USAF Ret)
11:00am -12:30pm  TeamSTEPPS™ – Col(Ret) Joe Paulino, TeamSTEPPS Program Manager for DHA
12:30pm-1:00pm  LUNCH
1:00pm -2:30pm  Team Group Report-out
2:30pm-2:45pm  BREAK
2:45pm-3:45pm  Return on Investment- Bill Bedwell, MBA
3:45pm-4:30pm  Team Workgroups – meet with Facilitators

Day 7: Friday, March 31, 2023
8:30am-8:40am  Introduction – Jan E. Patterson, MD, MS
8:40am-8:50am  Exhortation
8:50am-11:50am  Graduation Presentations
11:50am-12:45pm  Celebratory Graduation Luncheon*

CME Statement
This activity has been approved for AMA PRA Category 1 Credits™
† This presentation meets the Texas Medical Board criteria for formal continuing medical education involving the study of medical ethics and/or professional responsibility.