

AGENDA

Clinical Safety & Effectiveness Course

Cohort # 28

September 29, 2022 – March 31, 2023

Academic Learning & Teaching Center (ALTC) 3.303 for Days 1-6; 3.301 for Day 7: Graduation

**Subject to change due to unexpected circumstances.*

Day 1: Thursday, September 29, 2022

8:30am-8:40am	Objectives, Introduction – <i>Jan E. Patterson, MD, MS</i>
8:40am-9:20am	Introduction to CSE Course – <i>Jan E. Patterson, MD, MS</i> <i>(Introductions of Teams; spokesperson will introduce project and team – 2 minutes/team)</i>
9:20am-9:30am	BREAK
9:30am-10:30am	Introduction to QI[†] – <i>Jan E. Patterson, MD, MS; Jason Bowling, MD</i>
10:30am-10:45am	BREAK
10:45am-11:15am	Aim Statement lecture – <i>Sherry Martin, Med, MT (ASCP) SC</i>
11:15am-11:45am	Aim Statement exercise – <i>Sherry Martin, Med, MT (ASCP) SC</i>
11:45am -12:30pm	LUNCH
12:30pm-1:15pm	Process/Flowchart – <i>Lisa Hutcherson, Ed.D., MERC</i>
1:15pm-1:45pm	Clinical Process Analysis (Ishikawa) – <i>Lisa Hutcherson, Ed.D., MERC</i>
1:45pm-2:00pm	BREAK
2:00pm-2:40pm	Decision Tools, Customer Focus–Team Effectiveness – <i>Jason Bowling, MD</i>
2:40pm-3:00pm	CSE Alumni Presentation
3:00pm-3:45pm	Team Workgroups – <i>meet with Facilitators</i>

Day 2: Thursday, October 27, 2022

8:20am-8:30am	Objectives, Introduction – <i>Jan E. Patterson, MD, MS</i>
8:30am-10:30am	Making Better Decisions in Healthcare: Understanding Data Differences – <i>Wayne Fischer, PhD</i>
10:30am-10:45am	BREAK
10:45am-12:15pm	Making Better Decisions in Healthcare: Understanding Data Differences – <i>Wayne Fischer, PhD</i>
12:15pm-12:45pm	LUNCH
12:45pm-2:15pm	Team Group Report-out
2:15pm-3:15pm	Remedial Journey – <i>Sherry Martin, Med, MT (ASCP) SC</i>
3:15pm-4:00pm	Team Workgroups – <i>meet with Facilitators</i>

Day 3: Thursday, November 10, 2022

8:20am-8:30am	Objectives, Introduction
8:30am-10:00am	Applying Quality Principles in Complex Health Care Systems[†] – <i>James Reinertsen, MD</i>
10:00am-10:15am	BREAK
10:15am-11:45am	Applying Quality Principles in Complex Health Care Systems – <i>James Reinertsen, MD</i>
11:45am-12:15pm	LUNCH
12:15pm-1:45pm	Applying Quality Principles in Complex Health Care Systems – <i>James Reinertsen, MD</i>
1:45pm-4:00pm	Questions for Dr. Reinertsen & Team Group Report-out

Day 4: Thursday, December 8, 2022

8:20am-8:30am	Objectives, Introduction – <i>Jan E. Patterson, MD, MS</i>
8:30am-10:00am	Lean Training – <i>Mark Graban, KaiNexus</i>
10:00am-10:15am	BREAK
10:15am-12:00pm	Lean Training – <i>Mark Graban, KaiNexus</i>
12:00pm-12:30pm	LUNCH
12:30pm-2:00pm	Team Group Report-out
2:00pm-2:15pm	BREAK
2:15pm-3:30pm	Lean Training – <i>Mark Graban, KaiNexus</i>
3:30pm-4:00pm	Team Workgroups – <i>meet with Facilitators</i>

Day 5: Thursday, January 19, 2023

8:20am-8:30am	Introduction and Objectives
8:30am-9:55am	Where Are We and How Did We Get Here? - <i>Christopher Moriates, MD</i>
9:55am-10:00am	BREAK
10:00am-10:40am	Aims of the Health Care System and Intro to Value-Based Health Care - <i>Christopher Moriates, MD</i>
10:40am-11:00am	Small Group Discussion and Debrief
11:00am-11:05am	BREAK
11:05am-12:00pm	VB HC Approach to Improvement - <i>Christopher Moriates, MD</i>
12:00pm-12:30pm	LUNCH
12:30pm-1:55pm	Team Group Report-out
1:55pm-2:00pm	BREAK
2:00pm-2:30pm	Leveraging Payment Reform and Making the Business Case for Quality - <i>Christopher Moriates, MD</i>
2:30pm-3:30pm	Leading from Where You Stand - <i>Christopher Moriates, MD</i>
3:30pm-4:30pm	Team Workgroups – <i>meet with Facilitators</i>

Day 6: Thursday, February 16, 2023

8:20am-8:30am	Objectives, Introduction
8:30am-10:00am	RCA & FMEA – <i>Lisa Hutcherson, Ed.D., MERC</i>
10:00am-10:15am	BREAK
10:15am -11:00am	Building a Safety Culture: Lessons from Aviation – <i>Byron Hepburn, MD, Maj Gen (USAF Ret)</i>
11:00am -12:30pm	TeamSTEPPS™ – <i>Col(Ret) Joe Paulino, TeamSTEPPS Program Manager for DHA</i>
12:30pm-1:00pm	LUNCH
1:00pm -2:30pm	Team Group Report-out
2:30pm-2:45pm	BREAK
2:45pm-3:45pm	Return on Investment- <i>Bill Bedwell, MBA</i>
3:45pm-4:30pm	Team Workgroups – <i>meet with Facilitators</i>

Day 7: Friday, March 31, 2023

8:30am-8:40am	Introduction – <i>Jan E. Patterson, MD, MS</i>
8:40am-8:50am	Exhortation
8:50am-11:50am	Graduation Presentations
11:50am-12:45pm	Celebratory Graduation Luncheon*

CME Statement

This activity has been approved for *AMA PRA Category 1 Credits™*

* This presentation meets the Texas Medical Board criteria for formal continuing medical education involving the study of medical ethics and/or professional responsibility.