UNIVERSITY VENDING SERVICES

Overview

The Department of Materials Management manages University Vending Services. All machine malfunctions, compliments, complaints, or concerns should be directed to the Department of Materials Management. Vending Services at the University are provided through a contract with a commercial vending services provider. Selection of the University’s vending services contractor is handled through a competitive “Request for Proposal” (RFP) process, in accordance with University of Texas System Policy, UTS 130, “Vending Machine Contracts”. As the RFP development, bid evaluation, and contractor selection processes occur, meaningful input from faculty, staff, and student patrons is solicited.

Information regarding current University’s vending contractors can be found on the Materials Management/Vending Services website.

In addition to participation in the vending contractor selection/renewal process, student and other patrons’ input will also be solicited during the term of the contract. This input is in the form of periodic customer satisfaction surveys regarding vending contractor performance. Vending machines are located in selected areas throughout the Health Science Center campus and various remote sites for cold and hot beverages, snacks, ice cream, and/or cold foods (sandwiches, etc.). Microwave ovens are in various locations.