

HEALTH SCIENCE CENTER HANDBOOK OF OPERATING PROCEDURES

Chapter 5	Information Management & Services	Effective:	June 2000
Section 5.2	Systems and Network Operations	Revised:	November 2009
Policy 5.2.1	Mission	Responsibility:	Vice President and Chief Information Officer

MISSION

Mission

The mission of Systems and Network Operations (SNO) is to provide reliable and secure infrastructure for computing, communications, and networking in a proactive and cost effective manner in support of the institution's teaching, research and service missions.

SNO's broad areas of service include the following:

1. Operate centralized computing facilities in a safe and secure manner; provide server and mass storage administration;
2. Establish and maintain voice, video, and data networks to provide useful, cost effective, and reliable services; provide appropriate Internet access.
3. Provide electronic mail and related security, filtering, and distribution list services in support of electronic communication;
4. Provide consultative services in related server and mass storage configuration, set-up, and maintenance;
5. Provide consultative services related to network and telecommunications configuration, set-up and maintenance;

Additional information may be obtained by visiting the Web site at:

<http://ims.uthscsa.edu/ims/sno/sno.aspx>.
