I. Title: Mission

II. Mission

A. The mission of Systems and Network Operations (SNO) is to provide reliable and secure infrastructure for computing, communications, and networking in a proactive and cost-effective manner in support of the institution’s teaching, research and service missions.

B. SNO’s broad areas of service include the following:

1. Operate centralized computing facilities in a safe and secure manner; provide server and mass storage administration;

2. Establish and maintain voice, video, and data networks to provide useful, cost effective, and reliable services; provide appropriate Internet access.

3. Provide electronic mail and related security, filtering, and distribution list services in support of electronic communication;

4. Provide consultative services in related server and mass storage configuration, set-up, and maintenance;

5. Provide consultative services related to network and telecommunications configuration, set-up and maintenance;

C. Additional information may be obtained by visiting the Web site at: http://ims.uthscsa.edu/