

UT HEALTH SAN ANTONIO HANDBOOK OF OPERATING PROCEDURES

Chapter 5	Information Management & Services	Effective:	November 2005
Section 5.11	Project Delivery	Revised:	May 2018
Policy 5.11.1	Project Delivery	Responsibility:	Vice President and Chief Information Officer

PROJECT DELIVERY

Overview

This service offers project leadership and support to UT Health San Antonio organizations desiring to launch and execute initiatives to improve processes and/or implement new processes involving technology. The project delivery service provides the requesting organization support in the following areas:

- Process and Systems Analysis
 - Project Management (for more detail see [PM Portal](#))
 - Software Configuration and Development
 - Enterprise Business Systems Training and Development
 - User Acceptance Testing Management and Facilitation
 - Organizational Change Management and Communications to transition from implementation to sustainment
-

Service

Use the following link to [Create New Project Request](#) via the TeamDynamix Client Portal. For additional questions or support, send an email to the Project Management Office (PMO) mailbox: pmo@uthscsa.edu. During the review process, members of the PMO may contact the Requestor for any additional clarifications or information as needed.

Please refer to the *Handbook of Operating Procedures* (HOP), [Section 5.10.1](#), “Project Portfolio Management” for information regarding review and prioritization of requests.

** Note: You must be logged into the UTHSCSA Network Domain for the links above to work.*

Related Policies

[TEXAS ADMINISTRATIVE CODE \(TAC\) 216 SUBCHAPTER C: Project Management Practices for Institutions of Higher Education](#)

[UTS140 Enhancing Major Software Projects](#)

UT HEALTH SAN ANTONIO HANDBOOK OF OPERATING PROCEDURES

Chapter 5	Information Management & Services	Effective:	November 2005
Section 5.11	Project Delivery	Revised:	May 2018
Policy 5.11.1	Project Delivery	Responsibility:	Vice President and Chief Information Officer

[UTS 150 Access by Persons with Disabilities to Electronic and Information Resources](#)

[HOP, Section 5.8, "Information Security"](#)

[HOP, Section 5.10, "Project Portfolio Management"](#)
